

# Stonesmith Holds online purchase refund/exchange form

Stonesmith Holds offers a no hassle returns policy\*, which means all items\*\* can be returned for an exchange or a full refund within 28 days of purchase. Fill out the form below and return with your order to Stonesmith Holds, c/o The Climbing Academy, 124 Portman St, Glasgow, G41 1EJ

## Your Details (please write clearly in block capitals)

Order ID	
Name	
Address	
Postcode	
Telephone	
Email	

## Reason for return

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## Refund or exchange

<input type="checkbox"/>	Refund
<input type="checkbox"/>	Exchange

## Exchanges (please provide details where applicable)

Range	
Type	
Colour	
CV2 number (last 3 digits on back of card)***	
We will contact you regarding the price of postage.	

\* Please refer to our **Returns Policy** online for detailed instructions about what we need from you when returning an item: [www.stonesmithholds.com/returns\\_policy](http://www.stonesmithholds.com/returns_policy)

\*\* Unless explicitly stated when purchasing an item that no refund would be available.

\*\*\* An additional delivery charge for exchange items applies.